

WARF ALERT

RETIREMENT BENEFITS KEY CONTACTS

Members of the WARF Executive Committee have met with both President Dunn and HR Director Warren Hills to bring retiree concerns to them. One of those concerns was having one HR staff member identified as the contact person for retirees. From those discussions, retirees now have such a contact person. See the information given below.

Trying to get information on your Retirement Benefits? Here are your key contacts.

- **If you have questions regarding Retiree Benefits.**

WMU Human Resource Director, Warren Hills has announced that Sue Rodia has been named as our contact person for questions regarding retiree benefits. She can be contacted via phone at 387-3580 or Sue.Rodia@wmich.edu. You can also email her through the WMU Human Resources website: wmich.edu/hr. Once on that website, from the list of services, click on DIRECTORY. Then scroll down to SUE RODIA for the link to her email.

- **If you have questions regarding your healthcare coverages.**

Go online to wmich.edu/hr/health-retirees where you will find a menu for our healthcare coverages and rates.

- **If you need to have signatures on financial documents or want to see a specific person.**

Retirees are asked to call the HR offices at 387-3620 before coming to the offices to assure that the appropriate people will be there.

- **If you have general questions related to your claims or billing through Blue Cross/Blue Shield.**

Retirees should go online to www.bcbsm.com. You can then log into (or set up) your individual account to access detailed information.

- **If you have specific questions or concerns related to your claims or billing.**

You can contact the BCBS representative at BCBS, Melissa Bosak by email at MBosak@BCBSM. She is also available on-campus on Thursdays by appointment. Appointments should be made through the HR office by calling 387-3620.