

Current healthcare benefits are available at [www.wmich.edu/hr/employees/retirees](http://www.wmich.edu/hr/employees/retirees)

**For general questions related to claims or billing through BCBSM:**

Access your individual account online at [www.bcbsm.com](http://www.bcbsm.com)

**For specific questions or concerns related to a claim or billing contact:**

Dennis Simpson, WMU AAUP and WARF Healthcare Advocate at C.D. [Simpson@wmich.edu](mailto:Simpson@wmich.edu)

Melissa Bosak, BCBSM representative at [MBosak@BCBSM.com](mailto:MBosak@BCBSM.com) Melissa is also available on campus on Thursdays by appointment. Make appointments through Human Resources by calling 387-3620.

**For guidance in exploring Medigap/Medicare supplemental coverages utilize the services of the Medicare/Medicaid Assistance Program offered by Senior Services in your county. For Kalamazoo County contact:**

Lisa Fuller, Regional Coordinator Medicare Medicaid Assistance Program. Senior Services of Southwest Michigan. Phone: 269-382-0515. Or [www.seniorservices1.org](http://www.seniorservices1.org)

**For assistance in purchasing supplemental coverage\* contact:**

Gigi Stellema, Health Insurance Account Manager. Phone: 616-234-5612. Email: [gstellema@goebelgrp.com](mailto:gstellema@goebelgrp.com)

**\*at this time should only explore coverage for your spouse/partner. There is no cost for consultation with Gigi.**